

ABSTRACT OF THE DISCLOSURE

In an application service provider for controlling and managing business processes using a workflow management system, and providing functions for total businesses comprised of a plurality of activities processed by a plurality of applications, the workflow management system permits the provider to make meticulous settings and defines pricing schemes which are readily understood by users. The workflow management system has the steps of holding process definition information for defining a plurality of activities in a process and a processing sequence between the activities, managing the execution of the activities based on the process definition information to record the activity execution history as workflow execution history information, and calculating a pricing amount from the workflow execution history information based on activity set pricing scheme definition information for storing an activity set including a plurality of activity definitions in correspondence to a pricing scheme for the execution of the activity set.

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